### Kaabil.me

# Data Policy

How we collect, use & store your data



At Kaabil, your data is handled with care, transparency, and respect—so you can focus on learning with confidence.

#### Scope

Applies to all users—learners, teachers, parents, visitors—of Kaabil's AI-powered learning platform i.e. websites, mobile apps, and related services and for all mentioned below

- Any information that directly or indirectly identifies an individual (e.g., name, email).
- Non-identifying information about interactions with our services (e.g., feature use, timestamps).
- Data Controller: Gupta EdTech Solutions Pvt. Ltd.

#### How We Use Your Data

- Drive adaptive question generation, AI tutor responses, and individualized progress dashboards.
- Diagnose system issues, optimize user experience, and develop new features.
- Send account notices, performance summaries, and respond to inquiries.
- Prevent fraud, enforce Terms of Service, and comply with legal obligations.

#### Legal Basis & Consent

- Required for sensitive data or communications; users may withdraw consent at any time.
- Processing core account data to deliver requested services.
- Improving platform security, conducting analytics, and preventing misuse unless overridden by your rights.

#### **Data Minimization & Retention**

We collect only data essential to provide and improve Kaabil.

#### **Retention Periods**

- Active Accounts: Data retained while the account remains active.
- Closed/Inactive Accounts: Personal data archived up to 12 months post-closure, then deleted or anonymized.
- Usage Logs: Retained for 6 months.

#### **Security Measures**

- Role-based permissions; multi-factor authentication for administrative access.
- Quarterly vulnerability scans and annual security assessments.

#### **Sharing & Disclosure**

- No Sale of Personal Data: We never sell or rent personal information.
- Service Providers: Share minimal data under strict confidentiality agreements (e.g., cloud hosting, analytics).
- Educational Institutions: Provide only aggregated, anonymized class-level insights to schools.
- Legal Requirements: Disclose data if mandated by law or to protect legal rights and safety.

#### Your Rights & Controls

- Obtain a copy of your personal data in machine-readable format.
- Correct inaccurate or incomplete data.
- Request deletion of your data.
- Limit processing or object to certain uses (e.g., marketing).
- Withdraw Consent for sensitive data and cookies.
- We will honor requests within 30 days of receipt to contact@kaabil.me

#### **Cookies & Tracking**

We use essential, performance, and analytics cookies. You can manage your preferences via your browser or our in-app cookie settings.

#### Children's Privacy

Kaabil does not knowingly collect data from individuals under 16 without verifiable parental consent. Parents may review or delete their child's data through the account. We do not store any personal data.

#### International Transfers & Compliance

Data will be stored or processed in India and in jurisdictions and we comply with India's DPDPA regulations

By adhering to these principles, Kaabil.me ensures your personal information remains secure, private, is never shared and used only to add value to your learning journey. If you ever have questions, reach out to us at contact@kaabil.me.

# Contact

Next Review: June 2025

## Policy Updates & Review

We regularly update this policy to reflect changes in our data practices or laws.

Major updates communicated 10 days before they take effect.

#### **Contact Information:**

Gupta EdTech Solutions Pvt. Ltd.

www.kaabil.me

contact@kaabil.me

Gujarat, India



Thank you for trusting Kaabil with your data.